ASSET MANAGEMENT (AM) OUTCOMES WORKING GROUP

CANADA COMMUNITY BUILDING FUND

May 30, 2023



AGENDA

- 1. Roundtable discussion on tracking sector progress, data collection, research activities, training initiatives and reporting requirements
 - Government Ministries & Agencies
 - Associations Update (AMO, FCM, MFOA, OGRA)
 - Communities of Practice (AMONTario)
- 2. Next Steps



ROUND TABLE UPDATES

- 1. Current and Upcoming Initiatives
- 2. Assessment of Sector Progress and Needs
- 3. Available Support
- 4. Opportunities for Collaboration



CONTEXT – CCBF REQUIREMENTS

- CCBF agreements require municipalities to demonstrate progress in AM by:
 - Developing and implementing AMPs
 - Using federal funds to address priority projects identified in the asset management plans
- AMO's focus has been on delivering capacity building initiatives and monitoring sector progress and needs
- Municipalities submit their most recent AMPs or URLs and complete an optional questionnaire on progress made



MAINTAINING INVENTORY OF AMPS

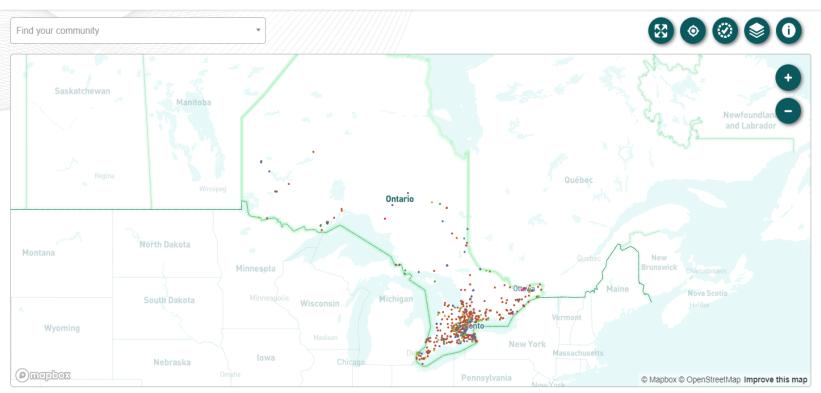


PROJECT MAP

COMMUNITY BENEFITS

ABOUT THE FUND

ASSET MANAGEMENT



- Collecting URLs of most recent AMPs to populate mapping tool
 - 90% completed 2022 CCBF reporting to date
 - 10% with no URLs; committed to post new AMPs later this year



CURRENT STATUS – SECTOR PROGRESS

- Recently published 2023 AM Outcomes Report
- Over 80% updated their AMPs during 2017-22 to meet provincial requirements
 - Engaged PSD to <u>assess AM maturity</u> based on a sample of 80+ most recent AMPs
 - Engaged AMONTario to provide <u>additional insights</u> on into the adoption of AM practices by interviewing sample of municipalities.



SECTOR PROGRESS IN AM IMPLEMENTATION

AMPs Development and Implementation

80%
of Ontario
municipalities
improved their
AMPs since 2017

Collected asset condition data

Developed a governance structure to establish roles & responsibilities Improved estimates of asset replacement costs

Established staff knowledge sharing groups

Develop an AM Policy that specify guiding principles for development and implementation of AMPs

Participated in staff training programs and educational sessions for council Improved AM analytics by investing in AM software

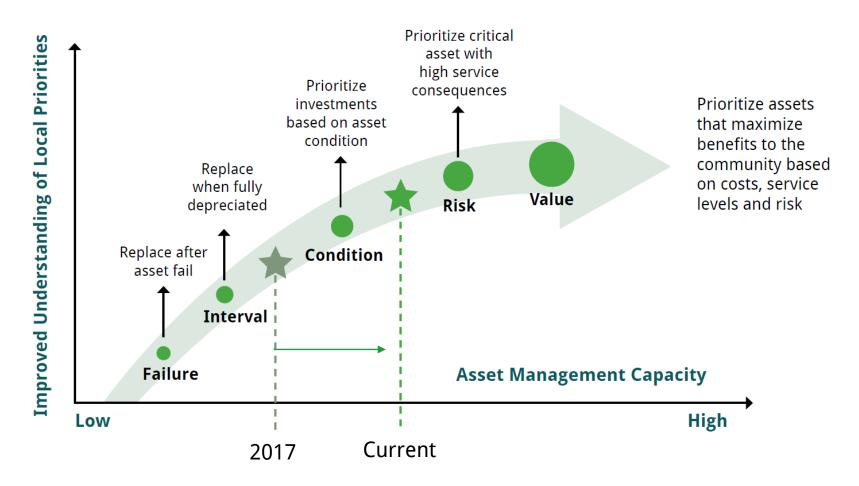
Integrated and aligned asset inventories according to the infrastructure services

Adopted a dedicated infrastructure levy to address financial needs identified in AMPs



2017 2022

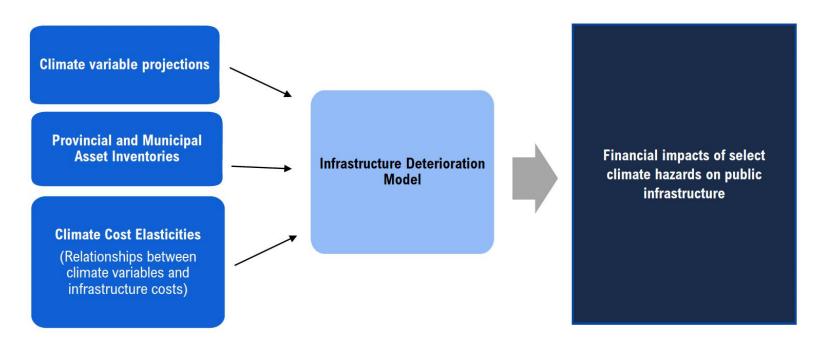
IMPROVED UNDERSTANDING OF LOCAL PRIORITIES





EMERGING CHALLENGES / OPPORTUNITIES

Costing Climate Change Impacts to Public Infrastructure

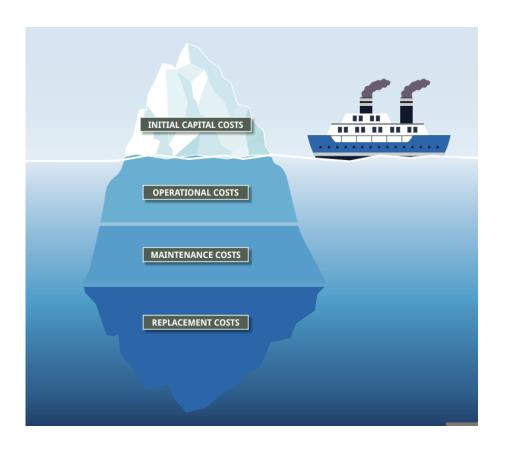


Source: FAO's CIPI Project



EMERGING CHALLENGES / OPPORTUNITIES

Integrating Whole Lifecycle Costing with Financial Planning





SUCCESSFUL AM IMPLEMENTATION

- Align AM with Strategic Objectives of Council
 - Update AM Policy with every Council term.
 - Facilitate Council Adoption of AM as a Decision-Making Tool.
- Better Condition and Financial Data required to support "Good Governance" and "Funding Allocation Models"
- Establish Regional AM knowledge sharing groups
- Address Evolving AM Needs & Service Expectations
 - Difficult to establish sustainable target service levels
 - Changing demographics, intergenerational equity, climate change resiliency and mitigation, and fiscal sustainability



Next Steps

- Ensure alignment and coordination with AM initiatives across the province
- Broadly circulate available tools and templates to build capacity for meeting forthcoming provincial requirements
- Determine future AM reporting requirements under CCBF





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Challenge #1: Implementing ('Operationalizing') Asset Management is the next big wave for the municipal sector.





Many Ontario municipalities are at the beginning maturity stages in their asset management.

Level 0

Awareness of asset management concepts and purpose

Level 1

- Champion in place
- Understanding partial asset inventory and condition

Level 2

- **Dedicated AMI** resourcing
- Crossfunctional team in place
- Improved recordkeeping and data

Level 3

- Understanding of forecasted investment need and funding gaps
- AM culture is emerging

Level 4

- Using AM information in planning and budgeting
- Increasing reliability of service, decreasing failures

Level 5

- Proactive culture
- Sustainable funding models and LoS
- Stabilizing asset condition and service performance

Estimated > 75%+ of municipalities









Many municipalities work on AM's discrete steps without enough focus about how to combine them as an integrated practice.



Vs.



Learning dance steps

Dancing



Municipalities often underestimate the depth of organizational transformation that implementing AM requires.



The most important determinant of AM progress within an organization is the quality of its AM culture, which takes time (years), effort and purposefulness to develop.

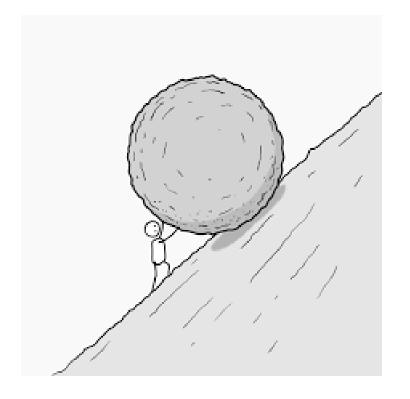
Being able to integrate AM practices is so important that it is one of the best predictors of accelerated progress.

Challenge # 2: AM Conversation is Changing, and Policy / Program Metrics Have Not Caught Up.



At policy level, AM discussions are largely framed around addressing 'infrastructure deficit'.

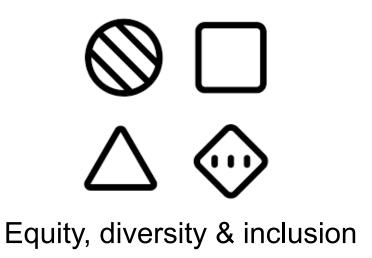
- According to the Province's Financial Information Returns, total capital financing for municipalities in Ontario was around \$54B (in 2021 dollars).
- The Financial Accountability Office of Ontario (FAO) estimates that Ontario municipalities' infrastructure backlog to be \$52.1B. The backlog is commonly referred to as an infrastructure deficit and defined as the cost required to bring assets up to a state of good repair.





But the discussions around infrastructure increasingly reflect other ways that AM drives value...







Evidence-informed tradeoffs to achieve sustainability



Challenge # 3: Building AM Capacity Across the Sector Requires an Integrated Approach.



A funding / program framework should have three pillars.

EFFECTIVE ASSET MANAGEMENT PRACTICES



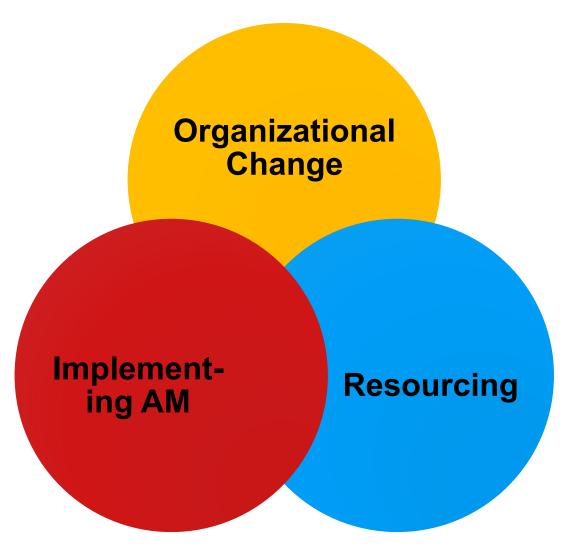




ORGANIZATIONAL CULTURE DEVELOPMENT



Understanding the sector's challenges entails understanding the intersection of challenges for municipalities holistically (around organizational change, resourcing, & implementation)





Asset Management Ontario (AMONTario)

Asset Management Ontario (AMONTario) is a centre of excellence for public sector asset management. Its mission is to strengthen infrastructure asset management capacity and effectiveness across Ontario's public sector.

We've worked with over 200 municipalities and are a program partner with the Federation of Canadian Municipalities' (FCM) Municipal Asset Management Program. We also deliver AM technical assistance on behalf of the Association of Municipalities of Ontario (AMO).

In addition to mentoring, coaching and direct AM assistance, AMONTario offers online certificate courses integrating climate change considerations into the AM process, including an introduction to green infrastructure. Check out some of our events & resources via Asset Management Ontario's YouTube channel.

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https://www.amontario.ca/

