***Step-by-Step Process for Establishing Levels of Service with Assets***

**State the key service objectives for each service portfolio.**

**Determine Current Asset (Technical) Levels of Service** by measuring/rating existing asset conditions under each of the selected ALOS metrics.

**The Process is Complete!**

The **“*Service to Asset Level of Service Hierarchy”***can be used to document the process

**Determine the minimum condition requirements/thresholds to provide the desired community services.** That should be the target Asset (Technical) Level of Service for the Asset Class.

**Designate the asset classes needed to provide the community services.**

**Determine how the condition of the assets are measured for each asset class**.

See *AMONTario’s Managers’ Rating Guide* for examples of rating methods for different types of infrastructure

**Describe how the community will benefit from the services objectives in terms of the services they receive.**